**CLIENT FEEDBACK FORM**

**Client Name :**

**Case Type :**  **Duration :**

Dear Sir / Madam,

We would like to receive from our esteemed clients their valuable opinion and suggestions

on our legal services. Your contribution would surely support us in gaining insights and improve on our quality

of Legal services. We look forward to having your cooperation on the following aspects of CEK legal work.

| **Activity** | | **Performance Level** | | |
| --- | --- | --- | --- | --- |
| **Excellent** | **Good** | **Satisfactory** |
| 1 | How well have CEK team met the case requirements? |  |  |  |
| 2 | How well have you liked the timely completion of phases of work ? |  |  |  |
| 3 | How well have you liked the quality of CEK legal drafting ? |  |  |  |
| 4 | How well have you liked the quality at court proceedings? |  |  |  |
| 5 | How well have you liked CEK lawyers' approach in your matter ? |  |  |  |
| 6 | How well have you liked the quality and timelines of response ? |  |  |  |
| 7 | How well have you liked handling grievances / suggestions ? |  |  |  |
| 8 | How would you rate CEK in overall Performance at work ? |  |  |  |

| **Suggestions :** |
| --- |

| **Feedback / Opinion received from** |
| --- |
| | **Name** | **Designation** | **Date** | | --- | --- | --- | |  |  |  | |